

PERSONAL DATA PROTECTION STATEMENT

We strive to protect the personal data of our customers. Read more.

- We follow all applicable laws and regulations.
- We will be happy to answer all your questions related to personal data protection.

We are aware of the importance of personal data protection and privacy of our customers, and therefore the storage and processing of your personal data is governed by applicable laws, especially the Act No. 101/2000 Coll., on the Protection of Personal Data, Act No. 127/2005 Coll. on Electronic Communications, as well as by the relevant provisions of the Civil Code and the relevant standards of the European Union. These laws are a foundation of our Terms and Conditions for the processing of personal, personally identifying and operational data of our customers, which can be found on the company website.

Why We Process Your Personal Data

Providing personal data is voluntary, however business contracts and fulfilment of obligations requires some of your data. The primary purpose of the information you give us, is providing our services and products, as well as our internal use for marketing and commercial purposes or for debt collection and evaluation of payment history. For the summary of the data we are entitled to process by law, as well as the information about the data whose processing can be refused, please see the Processed Data document. If you decide to refuse the processing of certain data, you can do so simply by sending an e-mail to office@topstone.cz or by a written notification sent to our address.

To Whom Can The Data Be Provided

For some activities, such as marketing activities, debt collecting etc., we work together with third parties that need access to certain data. To do so, we need to ask for your consent in some specific cases. Please see the Processed Data document for the summary of the data, that is provided to third parties according to the law, as well as the data that require your consent to be provided. When providing your personal data to third parties, we always pay attention to ensure that data is provided only to the extent necessary and to trusted entities that are committed to properly and securely protect the data.

We are also required to provide the processed Data in cases specified by law, e.g. to governmental authorities, courts, law enforcement authorities in criminal proceedings, etc.

How Do We Ensure the Security of Data Processing

We place great emphasis on security policy within the company, employee confidentiality,

compliance with internal guidelines and selection of contractors. We keep the confidentiality of communications, messages and operational data according to the law.

How Do We Contact Our Customers

When contacting customers, e.g. through call centers, technical support and other means, we use the information provided to us according to the Law on the Protection of Personal Data. In addition to the personal or written contact, we also use e-mail and phone or mobile phone for the communication with customers.

Business Communication

As a part of the processing of your data for marketing and business purposes, we can process such data for our own marketing and business activities, and you also agree to receive commercial messages from TOPSTONE. If you don't want us to process your information for marketing purposes and in order to send you any commercial messages, you can always contact us via e-mail at office@topstone.cz or write to the postal address of our company.

Information and Assistance in Case of Data Abuse

You always have the opportunity to contact our company, and our employees will be happy to answer your questions about personal data. You can submit the request for information, what data, for what purpose and how they are processed, in writing to the following address:

TOPSTONE s.r.o.
Družstevní 442
753 01 Hranice

You also have the option to request a correction, addition or removal of data, or withdraw the consent to the processing of personal data in cases where the processing of such data is against the law.